
Adding value to your business

www.tradar.com

At Tradar we understand that our customers need more than just a great product – they also need support to get the most from it. Therefore we offer you the choice of a number of value added services, all of which, we believe, can help you obtain the best possible results from your system.

Training

We can provide you with comprehensive training that will give you and your people the confidence and know-how you need. Training sessions are typically held on-site, but we can also host meetings remotely via webex.

We cover all areas of the system including Static data set up, Trade entry, Reporting, Reconciliation, Trade Export, Corporate actions, Pricing, Audit functionality, Live P&L, Order routing via FIX and Pre and Post Trade compliance.

Our team also offers bespoke training sessions tailored to suit your needs and requirements.

Consulting

Our consultancy services are all about enhancing your performance. A gap analysis approach is used to analyse business requirements and how these

can be met using Insight in the most efficient way. A dedicated consultant will work with you from start to finish to ensure the smooth integration of your requirements within our system.

In addition, we can help to streamline and automate existing processes as well as assist in migrating your firm to the latest product versions.

Whatever the business goal: maximising productivity, improving client satisfaction or growing the business without adding expenses, Tradar can help.

Professional services

These specialised services offer extended capabilities or in-depth product expertise. We provide a dedicated consultant who takes care of your technical and business needs to deliver high quality solutions you have come to expect from Tradar. We can cater for all your needs from fast track development to custom solutions.

Upgrades

Software upgrades enable you to take advantage of additional functionality and newly enhanced features. Our upgrades are free and optional and also include all bug fixes available for that particular version.

An additional managed upgrade service is also available where Tradar efficiently project manage the upgrade for you. A Tradar consultant manages the entire process from creating the test environment to documenting results. We also provide training for the new features and enhancements available.

For more information, please contact:

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